



Spring Training Express 2017 Evaluation Survey Results

Summary

Based on the responses received, the following is a summary:

1. Overall, the program was a success. It was seen positively and as a good start for a new program. It received 4.19 stars (on a 5-star scale).
2. STE provided valuable, refresher CERT information and topics. The instructors were seen as good and knowledgeable. Practice and the simulation were helpful and should continue to be emphasized in the future.
3. All 3 goals were met, with all 3 being rated consistently as "mostly met" by more than 80% of respondents. This would equate to an 8 rating on a 10-point scale.
4. Of the components of the STE, all were rated "satisfied" by at least 80% of respondents. The highest rated included:
 - Communication beforehand
 - Gifts and giveaways
 - Chance-auction
 - Length
 - Location
 - Lunch
5. Respondents would be willing to pay \$15 to attend if we were to charge to cover costs.
6. The CERT Store was seen as good and useful --a good start and respondents want more items and frequency of the store. More items for PPE, gear, and pack are most requested.
7. Some of the most-mentioned changes for future programs include:

- Work in zones and neighborhood groups
 - Guest and outside speakers
 - More opportunity to practice and experience
 - Inclusion of other CERTs and CERT programs outside of Dallas
8. The program should continue and be held in April. A second program should be added in the Fall.
9. Those responding represented all 3 zones approximately in equal numbers. The average length of service was 3.66 years with a range from "a few weeks" to 10.5 years.

Considering everything, please provide an overall rating for Spring Training Express. The more stars, the higher the rating.



Based on a 5 star rating the average is 4.19

What did you like about this year's Spring Training Express? What were the highlights, positives, etc.?

Auction Skills Meeting People
Refresher Training
 Instructors
Overall Meeting was Valuable
 Chance to Practice

Advanced Topics
 Guest/Outside Speakers
Content & Delivery of Training
 Simulation Content & Management
Work in Zones Refresher
 Flexible Design for the Day

What changes would you suggest we make for the next Spring Training Express? This could include additions, subtractions, etc.

If you have any ideas for new components, speakers, topics, etc., please list them.

First Aid/Medical Topics

Radio

Invite other CERT Programs outside of Dallas

Guest Speakers

Neighborhood Zones

We had 3 objectives for this year's Spring Training Express. Please rate how we did on these.

