



# Spring Training Express 2018 Evaluation Survey Results

The purpose of the survey was to gauge overall satisfaction with the Spring Training Express (STE) held on April 21, 2018.

There were 13 questions regarding program design and content as well as questions useful for future programs.

92 participated in the survey by answering one or more questions (it was designed so people could skip any question). Since there were 180 who attended STE this is a 51% response rate. In general, all written comments are presented as-written. The only modifications were in obvious spelling errors.

## Summary

Based on the responses received, the following is a summary:

1. Overall, the program was a success. It was seen positively and as a good start for a new program. It received 4.59 stars (on a 5-star scale).
2. The Keynote (Dr. Eastman) was the clear highlight of the event (97% rated it Highly Satisfied). Comments regarding him and his presentation were overwhelmingly positive and appreciative.
3. STE provided valuable and interesting CERT information. Topics were relatable, sessions were useful, and instructors were knowledgeable.
4. Practice and the exercise were helpful and should continue to be emphasized in the future, perhaps expanded for some topics.
5. All 3 goals were met, with all 3 being rated consistently as "mostly met" by more than 85% of respondents. This would equate to an 8.5 rating on a 10-point scale.
6. All sessions were rated based on content, presenter, and practical application. Percentages reflect ratings grouped as Satisfied, Moderate, and Unsatisfied based on 10-1 scale:

<i>Session</i>	<i>Satisfied (10-8)</i>	<i>Moderate (7-4)</i>	<i>Unsatisfied (3-1)</i>
Keynote: Dr. Eastman	98%	2%	0%
"What's in your bag?"	94%	5%	1%
Pet Emergency Planning - Are You Prepared?	73%	26%	1%
DHS Run, Hide, Fight Option. Does it work?	85%	12%	1%
Arboviruses: What you need to know to protect and prepare	90%	7%	3%
Stop The Bleed	97%	2%	1%
A new and different approach to G-317 Final Exercise	77%	21%	2%

7. Of the components of the STE, 8 were rated "satisfied" or higher by 80% of respondents, with one just below 80%. The highest rated included:

- Gifts and giveaways: 98%
- Length: 97%
- Communication beforehand: 95%
- Registration process: 92%
- Location: 92%
- Lunch: 89%
- Chance-auction: 87%
- Breakfast: 86%
- CERT Store: 79%

8. The CERT Store was seen as good and people wanted more items --particularly related to topics during sessions. More items for PPE, gear, apparel, and first-aid related are most requested. People would also like to see it more often and be able to order items beforehand.

9. Future comments and ideas:

- Continue to invite regional CERT teams, keep it beyond Dallas CERT
- Consider Convention Center, Fair Park, and local colleges if need to move from DFR
- April is preferred month
- More sessions, topics, speakers, and time between sessions
- More practice, discussion, and hands-on
- Continue to have a mix outside/guest speakers and CERT-based speakers

10. Those responding represented all regions with 75% outside Dallas and 25% from Dallas. The average length of service was 3.1 years with a range from "a few months" to 12 years.